What are we planning?

We are currently developing service upgrade package for the eDevelopment.scot service. This package is codenamed “Development I (Part 2)”. This will go LIVE early morning on Tuesday 7th April 2020.

What will we be changing?

We’ll be changing how we deliver help and assistance on the site. This will include:

- **Help Icons** – making these much more visible, particularly in the application form pages on the site.
- **Rationalisation** – we’re aware that there are several places on the site to obtain assistance and that this can be a little confusing. We’ll be changing this and making it easier for users to find the assistance that they need – particularly those using the service for the first-time.

Don’t worry: You’ll still find details about our Support Desk and guidance documents for frequent issues in the ‘Support’ tab on the top right-hand corner of the site.

Where can I find out more?

If you have any questions, you can contact our Support Desk at eDevelopment@gov.scot or tweet us @eDevelopmentSG.