

## What are we planning?

We are currently developing service upgrade package for the eDevelopment.scot service. This package is codenamed “Development I (Part 2)”.

We expect to release this next month.

## What will we be changing?

We’ll be changing how we deliver help and assistance on the site. This will include:

- **Help Icons** – making these much more visible, particularly in the application form pages on the site.
- **Rationalisation** – we’re aware that there are several places on the site to obtain assistance and that this can be a little confusing. We’ll be changing this and making it easier for users to find the assistance that they need – particularly those using the service for the first-time.

Don’t worry: You’ll still find details about our Support Desk and guidance documents for frequent issues in the ‘Support’ tab on the top right-hand corner of the site.

## Where can I find out more?

If you have any questions, you can contact our Support Desk at [eDevelopment@gov.scot](mailto:eDevelopment@gov.scot) / 0131 244 1450 or tweet us [@eDevelopmentSG](https://twitter.com/eDevelopmentSG).



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